## JRB Healthcare PPG Meeting by Zoom Tuesday 9<sup>th</sup> June 2020

Present: Dr Chaitra, Laurie, Rex, Terrence, Rose & Jim and Doreen

Dr Chaitra told the members about the changes concerning RHR. Notice on the contract was given in December and a new provider Operose Health take over from July  $1^{\rm st}$ . A letter was posted on the website but the CCG will be sending one to patients soon. Opros will be moving into The Strelley Health Centre.

Laurie suggested that Dr Chaitra had inherited a big problem when he took over the practice because of the happenings before and said that he needs to keep going forward and fighting.

One member of the staff will be moving to Strelley but the rest will be new. Beechdale will be a single practice with about 6,000 patients.

## Covid 19

During the Virus only one consultation room is being used so 10 minute gaps are being used between patients. Jim mentioned the unsatisfactory way of being kept waiting outside when he was there. Its obviously difficult at sometimes things run over.

Dr Chaitra is worried that a second wave may be on its way..So masks should be used. They are also almost paperless at the surgery now.

Prescriptions will not be automatically prescribed and need to be ordered from the surgery. This is to help over prescribing also.

Meetings will be via Zoom for the foreseeable future, hopefully the 2<sup>nd</sup> month of the month. Dr Chaitra or Nazia will let us know.